## **BackupAssist v9 Installation guide**

BackupAssist v9 is available for download from our website. This is a fully functional 30 day trial version of BackupAssist (including all Add-ons). If you let your trial expire, you will not be able to run backup jobs, restore or recover your data or systems with BackupAssist.

# 1. Installation preparations

### Download BackupAssist v9:

- 1. Go to our website's Downloads page http://www.backupassist.com/BackupAssist/download.php
- If you are a new customer, select **Download** from the **New Installation** tab. You will be taken to the trial registration page. Enter the details required and select **Download BackupAssist**.

If you are an existing customer, select **Download** from the **Upgrade / Update** tab.

3. When the BackupAssist v9 download begins, you will be prompted to confirm the default download location or select a new one. Select or confirm your download location, and a file named **setupBA\_9.x.x.exe** will be downloaded.

### BackupAssist v9 install file contents

The BackupAssist v9 install file includes the following components:

#### Microsoft .NET Framework v4 full version

If the full version of Microsoft .NET Framework v4 is not already installed on the destination machine, it will be downloaded and installed as part of the BackupAssist installation process.

- Beta versions of the .NET Framework v4 should be removed manually prior to installation.
- The client version of .NET Framework v4 will be upgraded automatically to the full version.
- Older versions of the .NET Framework will be retained.

### System Requirements

- Installation file size: 140MB
- Required RAM: 1024MB (total machine RAM)
- Display: The Windows Display setting should not be above 100%. Doing so will oversize the fonts.
- Support Operating Systems can be found <u>here</u>.

### Licensing resources

The below resources can assist with determining what licenses you need and how to migrate them.

To learn about BackupAssist licensing, see our licensing guidelines page.

To learn about BackupAssist licensing migrations, see our license upgrades page.

To learn how to manage your BackupAssist licenses, see our license activation page.

# 2. BackupAssist v9 installation

setupBA

Once you have downloaded the BackupAssist v9 installation file, you can install BackupAssist onto the computer that will be used to run your backups. You will need to install BackupAssist using an account with the required permissions to that computer.

A reboot will be required after BackupAssist has installed if you are installing onto a computer that does not have an earlier version of BackupAssist, or if any system or framework files were installed.

1. Once you have downloaded the BackupAssist install file, the file will either run automatically, prompt you to run it or save to the selected destination—depending on your web browser and your web browser's settings.

Run or double-click the setupBA\_9.x.x.exe file. You may be prompted to confirm that you wish to run this program, if your computer has security policies enabled.

2. The installation wizard will start and begin preparing the BackupAssist files. Once the files are ready, you will be asked to confirm that you would like to install BackupAssist v9.

Click Next

Welcome to the InstallShield Wizard for BackupAssist v9
The InstallShield(R) Wizard will install BackupAssist v9 on your computer. To continue, click Next.
WARNING: This program is protected by copyright law and international treaties.
<back next=""> Cancel</back>

3. The next screen will present the **BackupAssist End User License Agreement**. Once you have read the agreement, if you would like to proceed, select *I accept the terms of the license agreement*.

#### Click Next

License Agreement Please read the following license agreement carefully.				
BACKUPASSIST END USER LICENCE AGREEMENT				
The use of the software known as BackupAssist (" <b>Software</b> ") and supplied documentation (" <b>Material</b> ") which is owned or licensed to you by Cortex It Labs Pty Ltd (ACN 120 499 176) (" <b>Licensor</b> ") is governed by the licence terms and conditions set out below (" <b>this Agreement</b> "). Without limiting the ways in which				
you may be bound by this Agreement, by clicking "I accept the terms of this Licence Agreement" (or similar wording) or using a similar mechanism indicating your				
I accept the terms in the license agreement       Print         I do not accept the terms in the license agreement       Print				
InstallShield         < Back         Next >         Cancel				

4. The next screen will ask you to confirm or change the installation destination. If you would like to install BackupAssist to a location different to the one shown, use the **Change** button and browse to the required location and then select OK.

### Click Next

Click Nex	kt to in <mark>stall</mark> to this folder	, or dick Change to ins	tall to a different folde	r.
	Install BackupAssist v9			
	C:\Program Files (x86)	\BackupAssist v9\		Change
stallShield -				
		< Back	Next >	Cancel

5. The next screen will ask if you would like to perform a *Typical* installation or a *Custom* installation. *Typical* is recommended. Select the type of installation you would like to perform.

#### Click Next

6. The next screen will give you a chance to go back and modify your selections.

#### Click Install

BackupAssist will now begin to install onto your computer.

- 7. Once BackupAssist v9 has been installed, a completion screen will be displayed.
  - Click Finish

InstallShield Wizard Completed	
The InstallShield Wizard has successfully installed BackupAssist v9. Click Finish to exit the wizard.	
☑ Launch BackupAssist v9	
< Back Finish Cancel	

- If you left Launch BackupAssist v9 ticked, BackupAssist will now start.
- If BackupAssist installed any VHD driver, system or framework files, BackupAssist will request confirmation to reboot your computer when you select Finish.

**Congratulations, BackupAssist v9 is now installed.** 

## 3. BackupAssist v9 migration

When you run BackupAssist v9 for the first time, it will check if you have upgraded from an earlier version of BackupAssist, and give you a chance to migrate your settings and backup jobs.

To migrate from an earlier version of BackupAssist:

1. Start BackupAssist using the desktop shortcut or by selecting Start > All Programs > BackupAssist v9 > Launch BackupAssist Console.

If settings and backup jobs from an earlier version of BackupAssist are detected, the following message will be displayed.

Settings from an old version of BackupAssist You may migrate these settings to BackupAssist v9		
We have detected that you have upgraded from a prior version of BackupAssist.		
You may automatically migrate your settings over to BackupAssist v9 using our migration wizard.		
Please note: You must migrate your old settings before setting up any new jobs in BackupAssist v9. If you do not migrate your settings now, and instead choose to run the v9 setup wizard, you won't be able to migrate your old settings.		
Do you wish to run the migration wizard now?		
Do not show this message again		
Yes No		

2. If you are upgrading and wish to migrate your BackupAssist settings and jobs, select Yes.

If you select Yes, you will be presented with the BackupAssist migration screen.

Migrate previous BackupAssist version settings				
This process will migrate your settings from an older BackupAssist version to version 9.				
The older version of BackupAssist has already been uninstalled but the settings were left in place. If you wish to return to the older version for any reason, simply uninstall version 9 (remove settings), and reinstall the older version.				
✔ Upgrade to v9	Begin migration			
Stop BackupAssistv9 services	This may take a few minutes.			
✓ Start migration services				
✓ Migrate data to v9	Ø Migration completed			
🔊 Upgrade product keys (skipped in beta)	successfully			
<ul> <li>Stop migration services</li> </ul>				
Start BackupAssist v9 services				
Verify BackupAssist v9services				
	Run BackupAssist version 9 now			
Click the 'Begin migration' button above, then click 'Finish' to continue.				
< <u> </u>	ack <u>Finish</u> <u>C</u> ancel			

- 3. Select Begin migration, and the migration process will start.
- 4. Once the migration has completed, select *Finish*.

BackupAssist will now start using the settings and backup jobs that you migrated.